

Neighbourhood Watch Expectations

What will the new Sussex Police Community Contact system give Neighbourhood Watch?

The system will be able to:

- efficiently send messages out to NHW coordinators, filtering the people they are sent to either by area, by position in NHW or both
e.g. sending a message to just the area coordinators in a particular division. The system should even be able to go as far as picking out individual schemes to receive messages.
- support NHW by forwarding on large-circulation messages to your coordinators (e.g. AGM invitations and minutes)
- provide a database to hold the records for all Neighbourhood Watch Coordinators in Sussex (whether or not they have internet access).
- break these records down, and show NHW schemes and Coordinators by geographical area (division, district and Neighbourhood Policing Team area).
- generate reports showing where Watch schemes currently operate, and where they don't - highlighting the areas with no or few schemes.
- show how many messages are being sent to NHW schemes in different areas.
- the system will be email/internet based, but will allow for a 'buddy' system, so that where coordinators do not have email themselves but know someone who does, they can nominate that person to receive messages on their behalf.
- In the future we hope to develop the scheme further so that it can hold details of every NHW member in Sussex at individual scheme member/householder level.

The system is also being developed to send general community messages to the wider community. We are hoping to arrange this so that when people sign up over the internet, they are asked if they are interested in being contacted about NHW membership at the same time, so they can be referred to their local coordinator.

The registration page will be accessed through the Police internet site giving clear direction in a simple format.